ENABLING MFA ON clarityONLINE

NOVEMBER 2022

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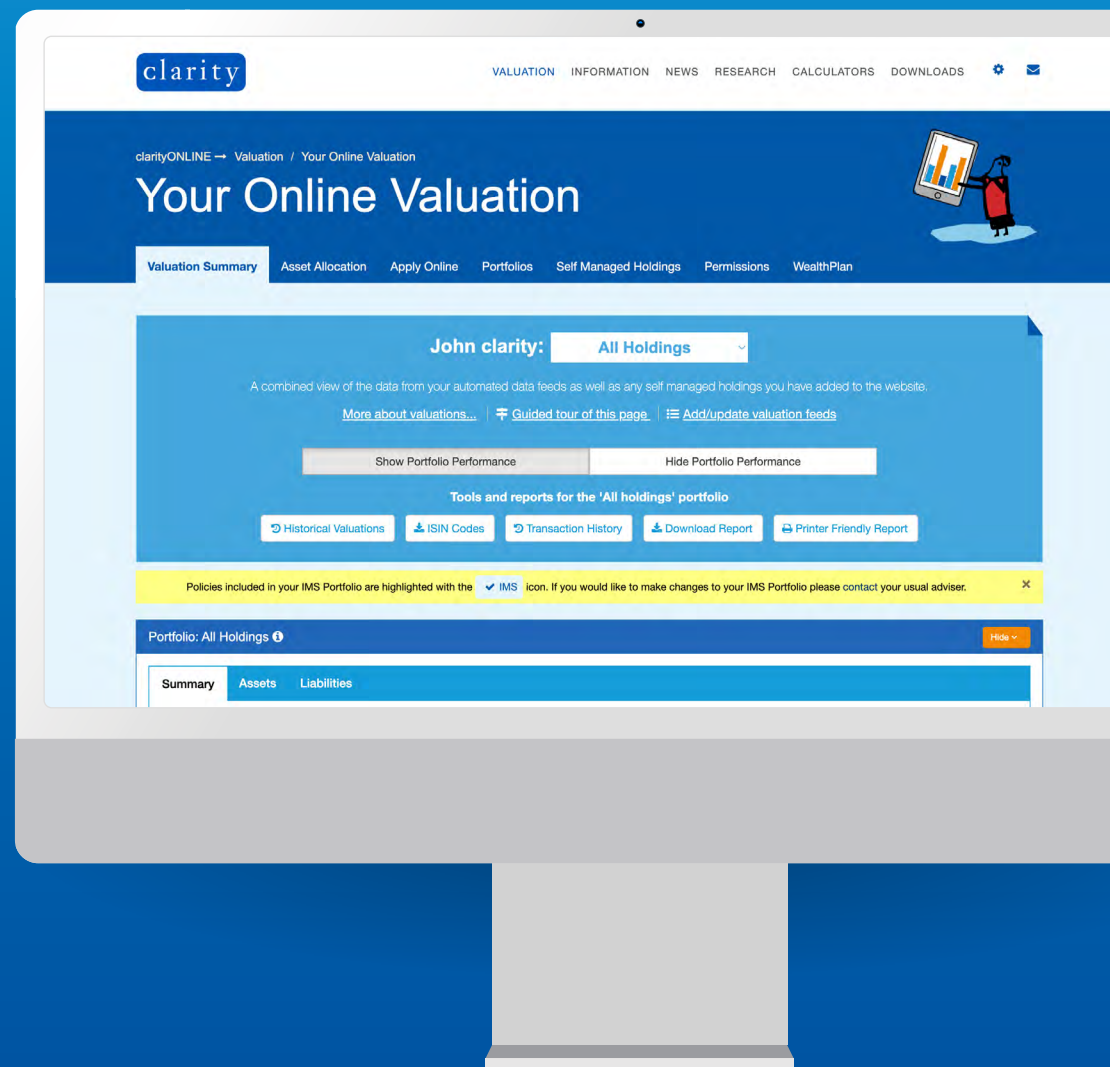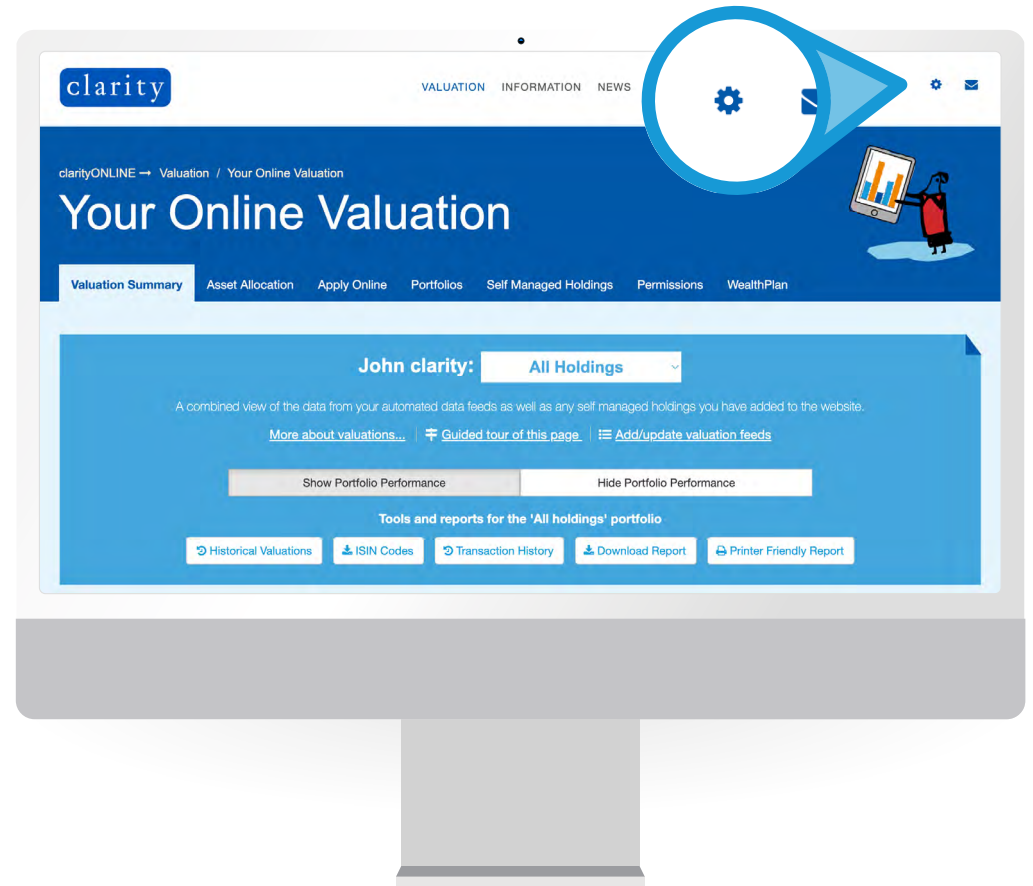
clarity

SETUP

INTRODUCTION

To help keep you and your financial details secure, clarity recommend turning **Multi-Factor Authentication** on.

clarityONLINE now supports the use of an Authenticator app.Once prompted enter the code from the app and proceed to logging in.
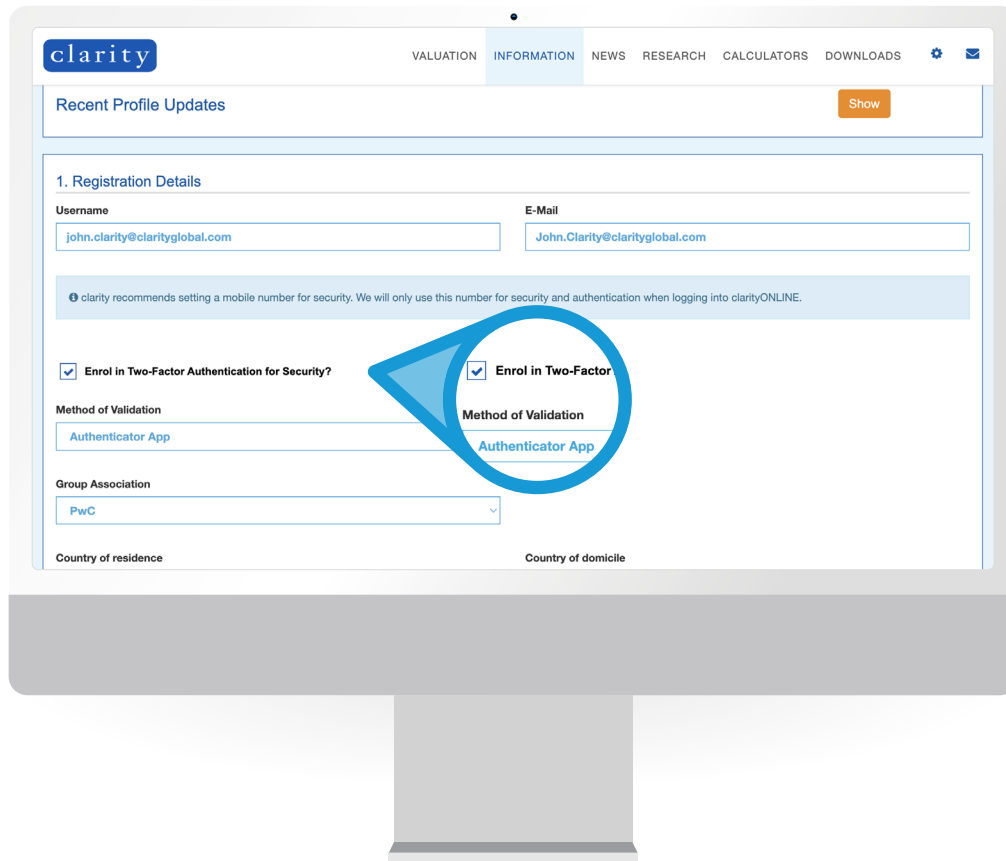
STEP 01

To turn **Multi-Factor Authentication** on, first navigate to your profile on clarityONLINE by clicking the settings cog in the top right corner.
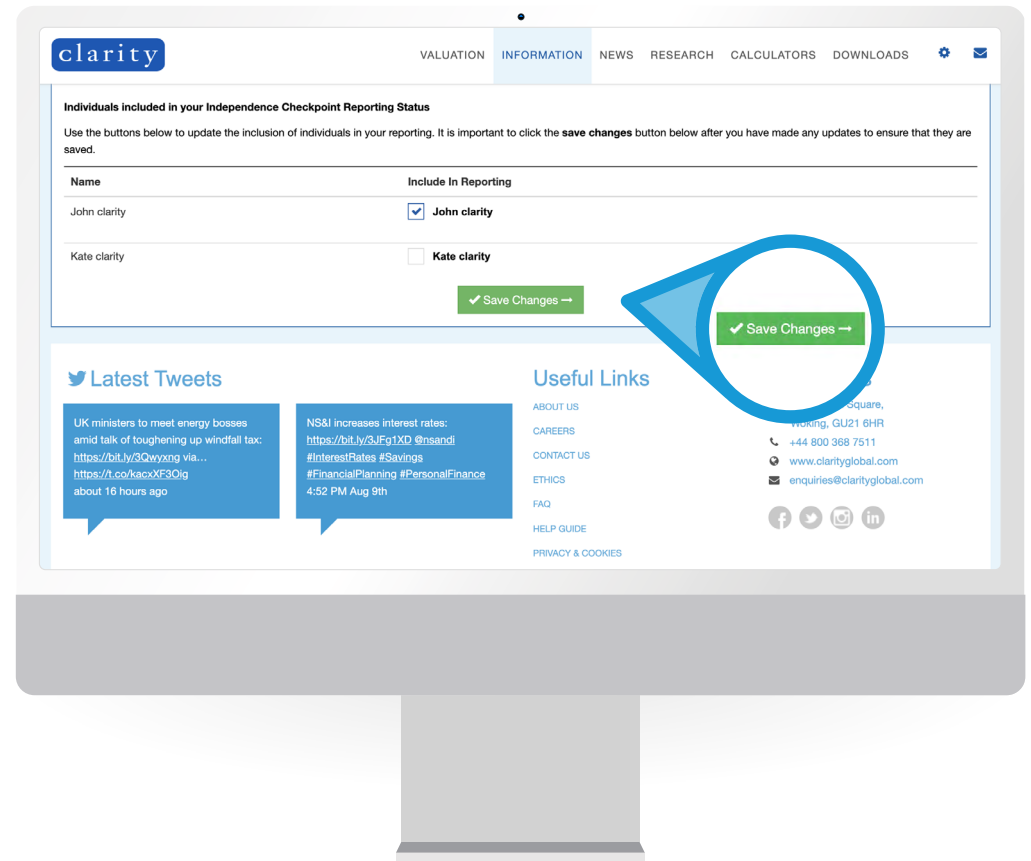
STEP 02

Next tick the box confirming that you would like to enrol into **Multi-Factor Authentication** and select Authenticator App from the dropdown.
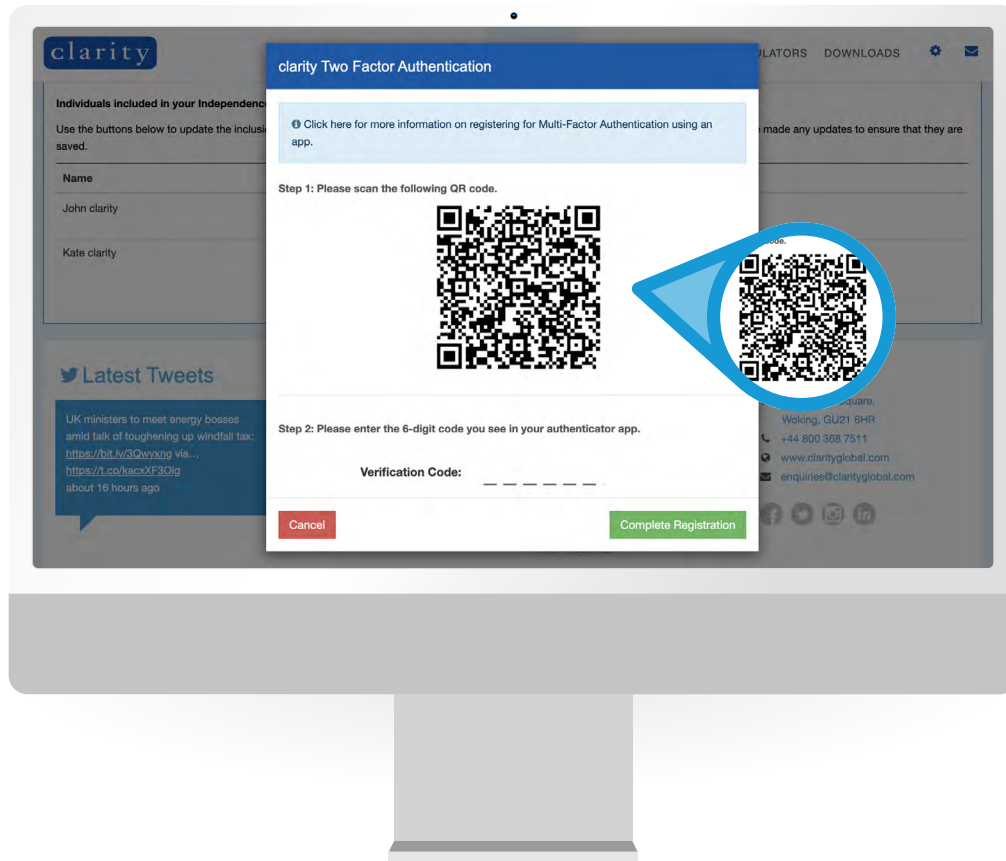

STEP 03

Next, check all of your details and then click **Save Changes** and wait for the box to pop up.
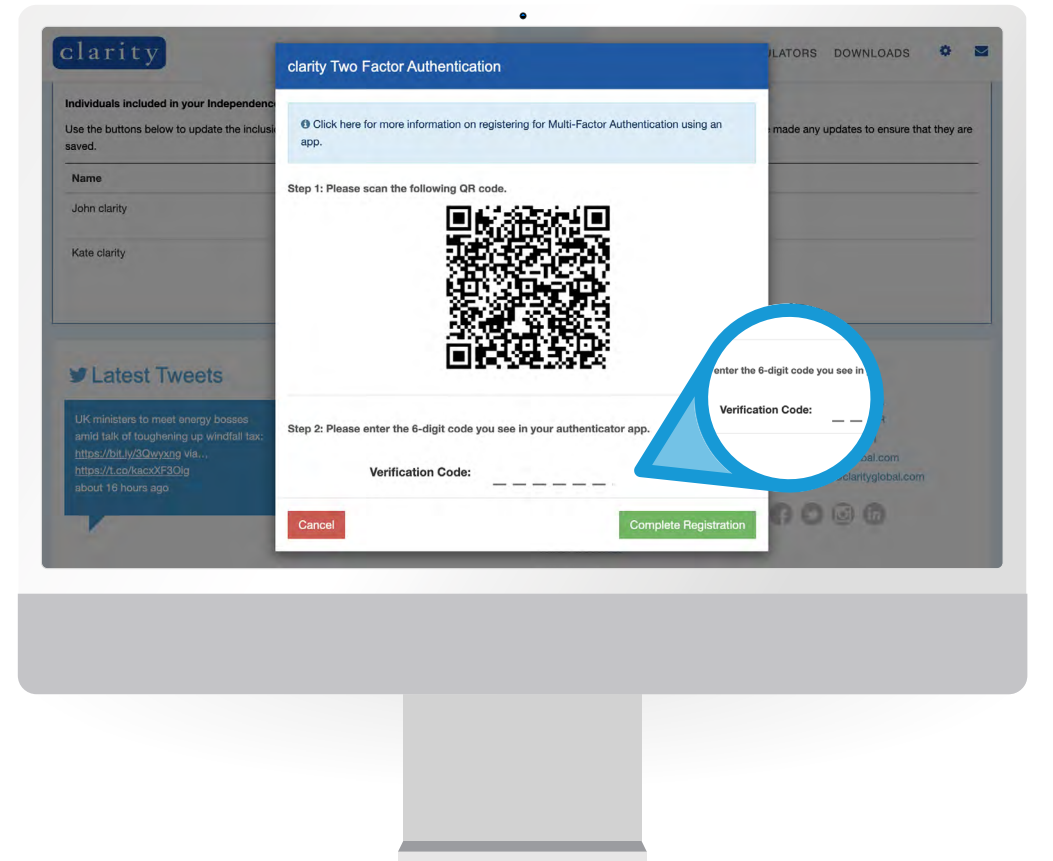
STEP 04

This box will show you a **QR code to scan**. Using an authenticator app on your smartphone (such as Google Authenticator or Microsoft Authenticator), follow the steps to add a new account. For instance, click the plus in the bottom corner of your **Authenticator mobile app** and click Scan a QR code.

STEP 05

Once this code has been scanned you will see a **6 digit number** for the account. Type this into the box before the code expires. Next click Complete Registration.

CONGRATULATIONS!

You have successful registered for **Multi-Factor Authentication** using an Authenticator app. Next time you log into clarityONLINE, simply open the app and type in the 6 digit number that you see for the account.

CONTACTS

For more information, please contact the web team at enquiries@clarityglobal.com, or by phone +44 800 368 7511.